10 Essential Public Health Services:

1. Monitor health status to identify and solve community problems.
2. Diagnose and investigate health problems and health hazards in the community.
3. Inform, educate, and empower people about health issues.
4. Mobilize community partnerships and action to identify and solve health problems.
5. Develop policies and plans that support individual and community health efforts.
6. Enforce laws and regulations that protect health and ensure safety.
7. Link people to needed personal health services and assure the provision of health care when otherwise unavailable.
8. Assure competent public and personal health care workforce.
9. Evaluate effectiveness, accessibility, and quality of personal and population based health services.
10. Research for new insights and innovative solutions to health problems.
**Mission:**
Protect and promote personal, family, and community health; ensure a safe and healthy environment; and to prevent or control the incidence and spread of disease.

**Vision:**
A healthy and educated community where families are supported and encouraged to reach their full potential in a safe and clean environment.

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**2016 Board of Health**

- Dennis Barnette, Chair—Public Member
- Debbie Cave, Vice Chair—Registered Nurse
- R.F. ‘Buck’ Golding—County Commissioner
- Scott Baird—Pharmacist
- Mitch Williams—Engineer
- Dr. Mark Hauser—Veterinarian
- Dr. Randall Keith—Physician
- Dr. Michael Tumbarello—Dentist
- Brenda Miller—Public Member
- Emma Jean Tucker—Public Member
- Eddie Jordan—Public Member

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**Surry County Health and Nutrition Center 2017 Goals and Objectives:**

1. **Improve agency efficiency**
   - Increase clinical efficiency
   - Improve internal processes
   - Provide outreach to increase efficiency

2. **Improve overall Public Health knowledge base**
   - Provide continuing public health education for community members and stakeholders
   - Provide continuing public health education for staff

3. **Increase public awareness**
   - Educate Surry County citizens on public health laws
   - Increase visibility of SCH&NC and services

4. **Implement new initiatives**
   - Research options to fund and implement public health programs in the community
2015-2016 Revenues

- Medicaid 37%
- NCCN 5%
- Medicare 0%
- Private Ins 2%
- Fees 5%
- Grants 7%
- Federal 6%
- State 8%
- County 29%
- Miscellaneous 1%

2015-2016 Expenses

- Behavioral Health 1%
- Home Health Grants 5%
- CAP 7%
- Nutrition/WIC 8%
- Dental 15%
- Adult Clinics 21%
- Health Dept. Admin 3%
- Maternal/Child Health 19%
- Environmental Health 8%
- Special Programs 3%
- Rabies Control 7%
By The Numbers

**Animal Control:**

**Rabies Control**
- Impounded Dogs: 1224
- Euthanized Dogs: 214
- Impounded Cats: 1593
- Euthanized Cats: 1231
- Bite Investigations: 184

**Adoptions**
- Adopted Animals: 173
- Rescued Animals: 952
- Volunteer Hours: 214

**Communicable Disease:**

**Tuberculosis**
- Number of Patients: 133
- TB Therapy Visits: 152

**Sexually Transmitted Disease**
- Number of Patients: 498
- Number of Visits: 536

**County Wide Communicable Disease Report (# of Confirmed Cases)**
- Chlamydia: 165
- Gonorrhea: 31
- Hepatitis A, B, & C: 14
- Lyme Disease: 15
- Pertussis: 2
- Rocky Mountain Spotted Fever: 17

**Nutrition Services:**

**Total Patient Contacts:** 7212

**Women, Infants, and Children (WIC)**
- One-on-One Consults: 4348

**Breastfeeding**
- Total Individual Contacts: 2494

**Medical Nutrition Therapy (MNT)**
- Total Individual Consults w/ RD: 269

**Diabetes Self Management Education (DSME)**
- DSME Total Individual Contacts: 161
- Diabetes & You Participants: 77

**Community Nutrition Education Programs**
- Community Presentation Contacts: 1246

**Immunizations:**
- Childhood and Adult Vaccines*: 5368

*Flu Vaccines are not included in the value for Childhood and Adult Vaccines.

The Surry County Health and Nutrition Center was excited to begin offering PrEP in 2016. “PrEP” stands for Pre-Exposure Prophylaxis, and is a way for people who don’t have HIV, but who are at very high risk of getting it, to prevent HIV infection by taking a pill every day. PrEP is a powerful HIV prevention tool and can be combined with condoms and other prevention methods to provide even greater protection than when used alone. When taken every day, PrEP has been shown to reduce the risk of HIV infection in people who are at high risk by more than 90%.

**Behavioral Health Services:**

**Total Contacts:** 1857
- Clinical Assessment: 112
- Consultations: 968
- Therapy Sessions: 635

*63% of patients seen are Pediatric, 37% Adult.*
Community Health Services:

Adult Health

Number of Patients ____________________________ 117
Number of Visits ______________________________ 118

Adult Primary Care Clinic

Number of Patients ____________________________ 1829
Number of Visits ______________________________ 2387

Epidemiology

Number of Patients ____________________________ 56

Women’s Preventative Health Services

Number of Patients ____________________________ 1916
Number of Visits ______________________________ 1978

Lab Testing

In-House ________________________________ 4320
Reference ________________________________ 5561

Dental Clinic Services:

Total Patient Visits ____________________________ 8172
Total Procedures ______________________________ 7516

Pediatric Clinic Services:

Well-Child Visits ______________________________ 1602
Sick Visits ___________________________________ 2397

In combining efforts, our dental and child health programs have implemented ‘Into the Mouth of Babes’ (IMB) program in 2016. The IMB/Connecting the Docs program trains medical providers to deliver preventative oral health services to young children insured by NC Medicaid. Services are provided from the time of tooth eruption until age 3 1/2, and they include oral evaluation and risk assessment, parent/caregiver counseling, fluoride varnish application, and referral to a dental home. The goals for this collaboration include preventing and reducing early childhood tooth decay and increasing referral of high risk children to a dental home.

Food and Lodging

Inspections* ____________________________ 700
Field Consultations ______________________________ 354
Food Bourne Complaint Investigation _______ 41
Permits Issued ________________________________ 114
Daycare & School Investigations ________ 58
Pool Inspections, Visits, & Permits _______ 144
Tattoo Inspections & Permits _________ 18

*Food service facilities, pushcarts, mobile food units, meat markets, hotels, motels, residential care facilities, adult day care, institutions, local confinement, bed & breakfast, summer feeding sites, and temporary food establishments.

On Site Waste Water

Site Evaluations ____________________________ 290
Permits Issued ________________________________ 315
Septic System Repair Evaluations ________ 107
Health Department Approvals ________________ 238
Septic Finals ________________________________ 113
Complaint Investigations ______________________ 142
Field Consultations _________________________ 356

Well Program

Water Samples ________________________________ 130
Well Abandonment Permits ________________ 22
Well Construction Permits __________________ 143
Well Grouts ________________________________ 172
Well Visits ________________________________ 158

The Occupational and Environmental Epidemiology Branch of the NC Department of Health and Human Services implemented a recent change in services to build capacity for addressing mold related issues by now allowing local health departments to take citizen calls regarding mold and moisture.

Surry County’s Environmental Health staff has been educated and trained to handle all citizen concerns and will be able to offer guidance on dampness, mold, indoor air quality, how mold grows, health effects, and offer cleanup recommendations.
**Senior Services:**

- **Chore/Respite Program**
  - Clients Served: 819
  - Number on Waiting List: 162

- **Family Caregiver Voucher Program**
  - Clients Served: 99
  - Number on Waiting List: 123

- **Medication Access and Review Program (MARP)**
  - New Clients: 119
  - Medicare Part D: 1014
  - Medication Received: 1619

- **Community Resource Connection**
  - Clients Served: 1170

**Family Care Coordination:**

- **Care Coordination for Children**
  - Surry County’s Number Served: 953
  
  *Developmental Delay is the most commonly addressed issue.*

- **Pregnancy Care Management (PCM)**
  - Surry County’s Number Served: 1504

- **Post Partum Newborn Program**
  - Total Visits: 212

**Community Alternatives Program:**

- **CAP/Disabled Adults**
  - Total Clients Served: 1733

**Health Education and Promotion:**

- Number Reached: 11,728
- Community Presentations: 163

The Health Education and Promotion team is charged with providing support and outreach to the community through training, education, and presentations in every sector group. In 2016, Health Education worked diligently to enhance partnerships with each of the three school systems in order to better serve the students and parents. Quarterly meetings have been established with the school superintendents, and through this relationship building, each department within SCH&NC has been able to provide additional information as to the services offered within our agency.

Health Education staff has now implemented various age appropriate, evidence based initiatives into the school systems assisting not only the students, but parents and school staff as well. In the coming years, it is our goal to further nourish this relationship and be an integral part in caring for our community’s health and well being.

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